

Quality Document



Quality Policy

It is the policy of R Wilkes Transport ad Storage Ltd to provide goods and services which give total customer satisfaction. This is achieved by striving for conforming products and continuous improvement through a culture which encourages workers to contribute to our quality management system.

It is recognized that the continued success of the company depends upon the safety, legality and quality of our products if it is to meet the ever-increasing levels of satisfaction required by our customers.


Suitable training at all levels within the company ensures that all our personnel are aware and best able to satisfy the current and future needs of our customers.

With this statement the management commits all employees to perform their tasks in accordance with the requirements of ISO9001:20015 Quality Management System, so that we can be sure of meeting the requirements of our customers and stakeholders whilst conforming to all relevant statutory and regulatory legislation.

The management system of the company outlines various control processes for both production and quality. These processes ensure that the standards listed above are complied with.

In order to ensure that the Quality Management System constantly reflects the requirements of our customers and stakeholders, the internal audit of the quality management processes and a program of continual improvement is ongoing.

This policy is used to provide the framework for setting business objectives.

Approved By	Richard Wilkes
Signed	
Created By	Jonathan Scott
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